

Growing our capacity to care...



Interfaith Community Care
Enhancing the experiences of life for people of all ages

2008 Annual Report

From the President and Board Chair



Michelle Dionisio
Interfaith Community Care
President and CEO



Andy Anderson
Interfaith Community Care
2008 Board Chair

Dear Friends,

A purely grassroots effort, Interfaith Community Care was started in 1981 by local leaders to serve and meet the needs of our community. Twenty-seven years later, our purpose in the community still has not changed. We strive to provide the best support services to the community to enhance the lives of people of all ages.

It has truly been a busy and hopeful 2008 as we broke ground to build our new 24,000 square-foot intergenerational campus. This effort was a direct result of the growth of our community and the need to expand our services to fit the needs of the community. As the Northwest Valley continues to grow and increase in the number of families caring for both older adults and children, Interfaith is presented with the unique opportunity to create innovative programs and services that bring the old and young together.

This year has been a year of preparation and collaboration as we partner with the city and Rio

Salado College to create a community service model that other nonprofits and cities are excited to learn more about. We strive to be the support system that individuals need to maintain independence, the family to those who are alone and the help for people caring for loved ones.

It is our hope that our new facility, set to open next year, will be a place where all members of the community can come and belong. It will not only be a place where elders receive quality care, lifelong learning and meaningful socialization, but also a place where children and young adults come to soak up creativity and passion for life.

It is with deep gratitude that I thank all of you who continue to make Interfaith successful. Without your support, guidance and encouragement, none of our achievements would have been possible.

With warm regards,

Michelle Dionisio *Andy Anderson*

Growing our programs and services...

Interfaith Community Care has been in the Northwest Valley serving the elderly and the disabled since 1981. Started by local community leaders, Interfaith Community Care has always adapted to the needs of those it serves. All programs and services were developed to empower each individual to remain living independently and control their own destinies.



Adult Day Program

Each of the five adult day centers addresses specific needs of older adults living with Alzheimer's, chronic illnesses or developmental disabilities.

Chez Nous Center and Cafe

This unique social center offers a number of special activities in addition to a long list of classes. Guests can dine in or carry out the daily hot lunch or any of the cafe items including sandwiches, bakery items and specialty coffee drinks.

Volunteer Home Services

For those with limited resources, skilled, trained volunteers provide important daily living services free of charge. Services can include grocery shopping, transportation, handyman, business assistance, "emergency" errands and friendly visitors.

Home Maintenance Program

The Home Maintenance Program provides help with minor repairs and chores around the house at a minimal cost.

Education and Support

Interfaith offers educational seminars and caregiver support groups to provide help and important information regarding life changing issues and decisions.

Information and Referral

The Information and Referral program is free and helps individuals, families and communities identify, understand and effectively provide information and education about Interfaith's services, as well as many other community resources. Service is provided by trained social workers and counselors.

Emergency Response System

For a small monthly fee, the Emergency Response System supports older adults to remain living independently in their own homes by providing help 24 hours a day, seven days a week.



Debbie's Story



“Interfaith gave me the ability to care for my mother while still maintaining my life.”

Debbie Smith's mother Lois Neubauer was diagnosed with Alzheimer's Disease 10 years ago. Since Lois deteriorated very slowly, she was able to stay home alone every day while Debbie went to work. But several years later, Lois began losing her memory much more quickly and forgot important events, dates and even who her daughter is. Strange things began to happen. Once, Debbie came home to a ringing smoke alarm because Lois cooked something for too long in the microwave. It got to the point where it was unsafe for Lois to be left alone. Debbie looked for homecare and day centers to care for her mother. She stopped her search when she found Interfaith Community Care's Mary's Place Memory Care Day Center.

“I looked at a few different places,” Debbie said. “But when I walked into Mary's Place, I just said to myself, ‘this is it.’ It has such a warm and inviting environment, you feel like you are at home.”

With specialized programs such as music, art and pet therapy, Debbie knew that Mary's Place was the right choice for her mother.

“I am very happy with (Mary's Place) as far as the different programs they offer,” Debbie said. “I know that my mom is well cared for every day.”

Debbie said without Mary's Place, she would not be able to work. “It's hard to balance work and caring for someone like my mom,” Debbie said. “But since she enrolled in Mary's Place, everything just came together and fell into place. Interfaith gave me the ability to care for my mother while still maintaining my life.”

Dennis' Story



Dennis Ven Dusen with his wife Panompaun Van Dusen. During his spare time, Dennis draws, paints and creates art out of found objects. He and Panompaun are sitting on a bench Dennis made out of glass, bowling balls and used car parts.



Dennis was the 2008 Muriel Rose Award winner, a special annual award presented to a volunteer.

Dennis Van Dusen, a retired member of the U.S. Air Force aircraft maintenance crew, has been volunteering with Interfaith Community Care for eight years. He is a volunteer handyman and provides minor repair and other help around the house to older adults so that they can stay independent in their own homes.

“When I had problems in my life, I had a lot of help from people who I didn’t know,” Dennis said. “I figured that it was time to give back.”


Dennis first learned about Interfaith through a newspaper article. Since he enjoys working on his own house, he knew that he would like helping others with their homes too.

Part of the Volunteer Home Services Program, the volunteer handyman service provides help with minor repairs to disabled individuals and older adults. Their jobs can range anywhere from fixing a leaky faucet to moving furniture.

“Most people who call for help are elderly women who live alone,” Dennis said. “They are limited in the tools in their garage or cabinet. You can always find someone in the phone book for major repairs, but it’s nice to be able to call Interfaith if you just need small help like changing a light bulb.”



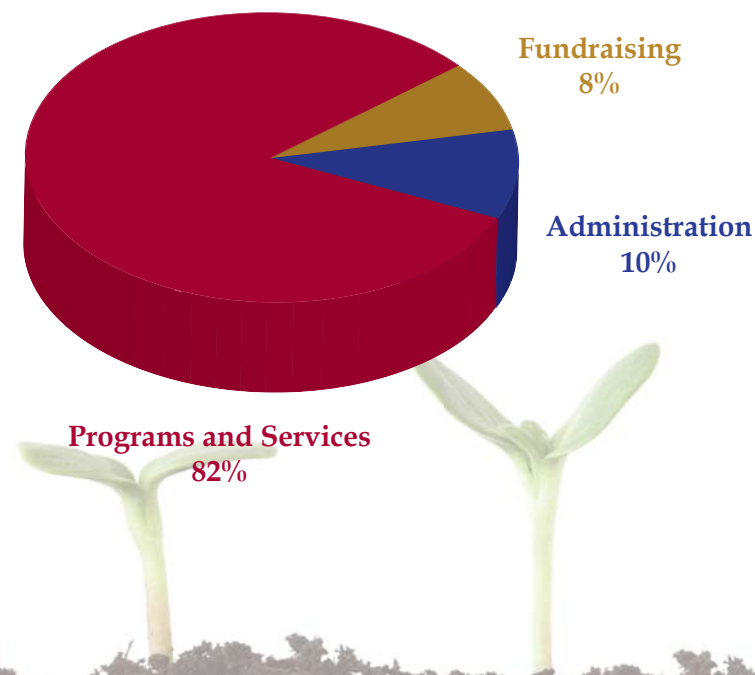
By the numbers

- 241,624** Hours of service Interfaith provided to the community
 - 80,506** Number of services delivered to clients
 - 11,234** Number of unduplicated clients served by Interfaith
 - \$476,006** Estimated value of service hours contributed by volunteers in salaries and wages
 - 25,363** Number of service hours contributed by volunteers
 - \$18.77** Dollar value of one volunteer hour (*Source: Independent Sector)
 - 2,422** Number of rides provided to clients by volunteers using their own vehicles
 - 17,995** Number of round-trip rides provided by Interfaith
 - 82** Percentage of every donated dollar that's directed to programs and services
 - 6114** Number of calls Interfaith received for information and referral
 - 361** Number of Lifeline subscribers
- 

Audited Financial Statement

	2008	2007
Income		
Individuals	\$917,105	\$2,370,085
Congregations	97,080	146,926
Corporations	28,583	16,384
Service Clubs	5,702	10,846
Special Events	102,114	73,383
Client Services	2,047,714	1,787,412
In-Kind Donations	202,460	200,314
Interest & Dividends, Gain/Losses	(235,126)	64,951
Grants	132,473	1,280,504
Miscellaneous Income	69,543	94,698
Capital Campaign contributions, net of discounts	368,234	1,639,740
Total Income	\$3,735,882	\$7,685,243
Expenses		
Day Centers	\$2,169,202	\$2,181,413
Home Care	92,902	298,082
Volunteer Home Services	144,705	178,817
Intake/Social Work	123,758	130,243
Volunteer Management	46,007	50,085
Transportation	293,846	272,025
Facilities Maintenance	62,494	53,991
Chez Nous Café	413,971	174,556
Administration	500,125	427,203
Intergenerational	63,344	2,242
Marketing	219,789	201,365
Fund Development	338,084	282,442
Capital Campaign	220,913	141,380
Total Expenses	\$4,689,140	\$4,393,844
Net Income	\$(953,258)	\$3,291,399

WHERE YOUR DOLLARS WERE APPLIED



Balance Sheet

December 31, 2008 and 2007

Assets:	2008	2007	Liabilities and Net Assets:	2008	2007
Current Assets:			Current Liabilities:		
Cash and cash equivalents	\$ ---	\$933,235	Accounts payable	\$330,640	\$322,378
Cash restricted for purchase of long-term assets	447,503	1,167,671	Cash overdraft	27,452	-
Cash restricted for employee education	157,918	153,660	Retainage payable	470,355	-
Accounts receivable, net of allowance	262,424	342,979	Accrued expenses	153,157	150,555
Bequests receivable	78,532	675,600	Current maturities of long term debt	283,964	-
Grants receivable	-	150,000	Current maturities of charitable gift annuities	8,484	14,705
Prepaid expenses	44,649	40,787			
	<hr/>	<hr/>	Total Current Liabilities	<hr/>	<hr/>
Total Current Assets	991,026	3,463,932	Charitable gift annuities, less current maturities	32,323	43,647
Property and equipment, net	8,815,185	3,251,789			
Property Held For Sale	11,377	11,377	Bank Line of Credit	176,000	---
Bequests Receivable, less current portion and net of unamortized discount	57,801	40,756			
Investments	1,771,450	955,647	Long-term debt, less current maturities	2,996,354	---
Assets Restricted to Investment in Long-term purposes, net	839,063	1,768,215			
	<hr/>	<hr/>	Net Assets		
Total Assets	<u>\$12,485,902</u>	<u>\$9,491,716</u>	Unrestricted	6,059,113	5,503,424
			Temporarily restricted	1,705,367	3,214,314
			Permanently restricted	242,693	242,693
				<hr/>	<hr/>
			Total Liabilities and Net Assets	<u>\$12,485,902</u>	<u>\$9,491,716</u>